

TRIPLE I

Priorities for Improving Information, Interaction and Individualization among patients on Hemodialysis

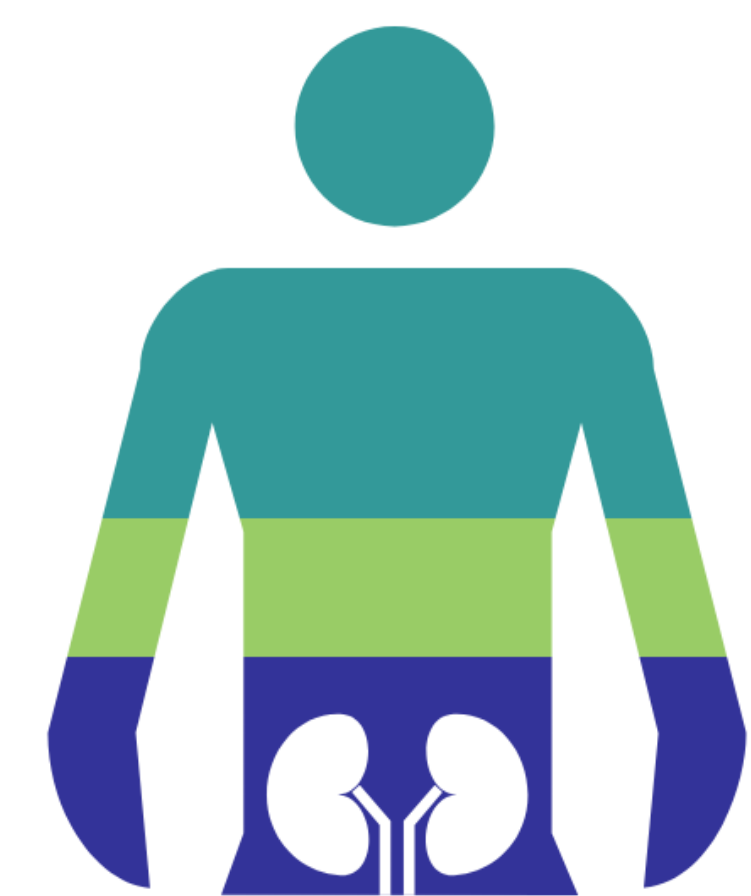
Theme
3.1A



PROJECT GOAL: Patients on hemodialysis (HD) want better information, improved interactions with their healthcare team and more individualized care. Our goal is to identify the top priorities to improve HD care in all three of these areas.

✓ Phase 1

Focus groups and interviews were conducted to identify the top challenges for patients on in-centre HD (2016-2019)

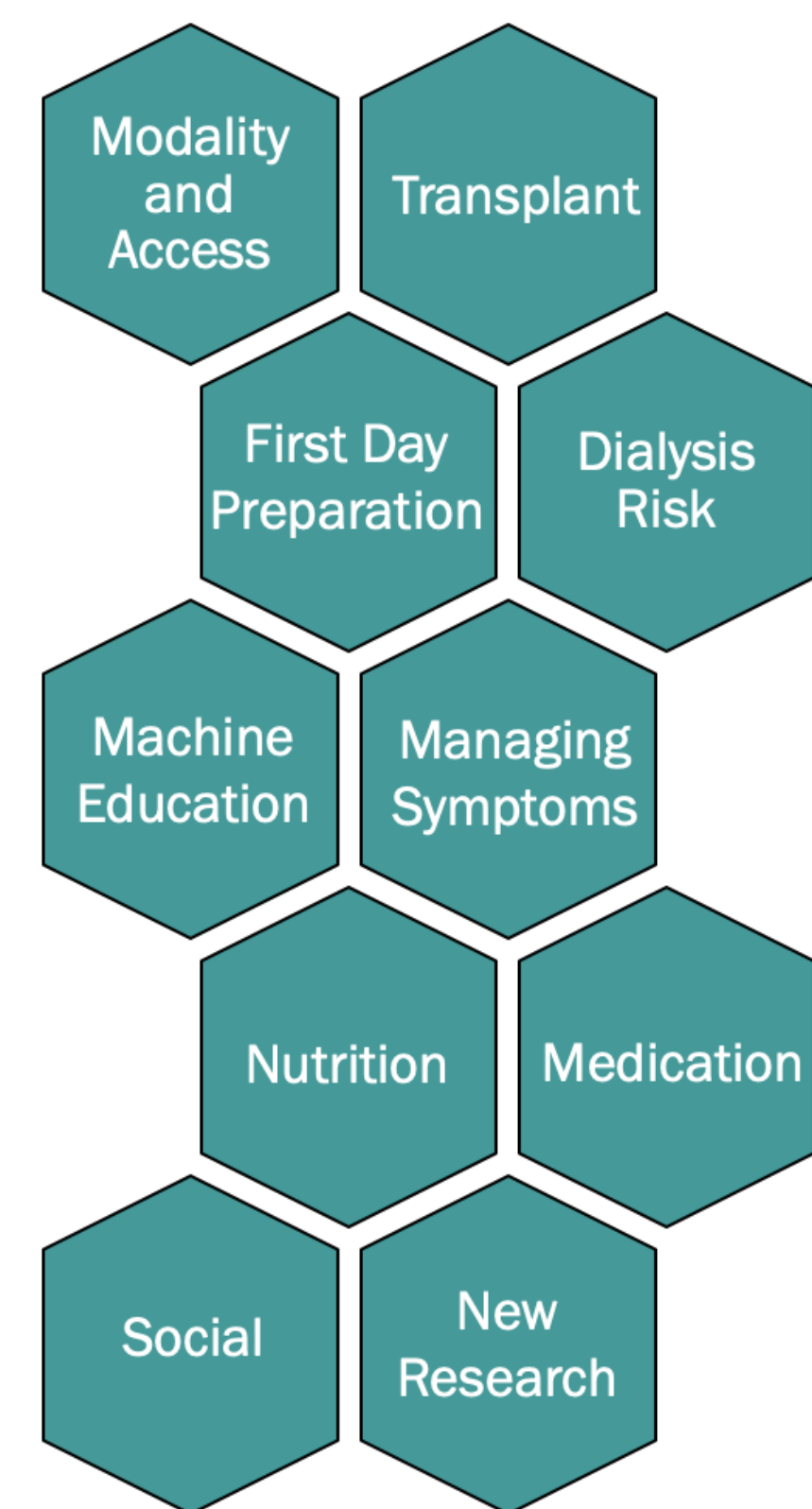


Patients (64)
Caregivers (18)
Providers (31)

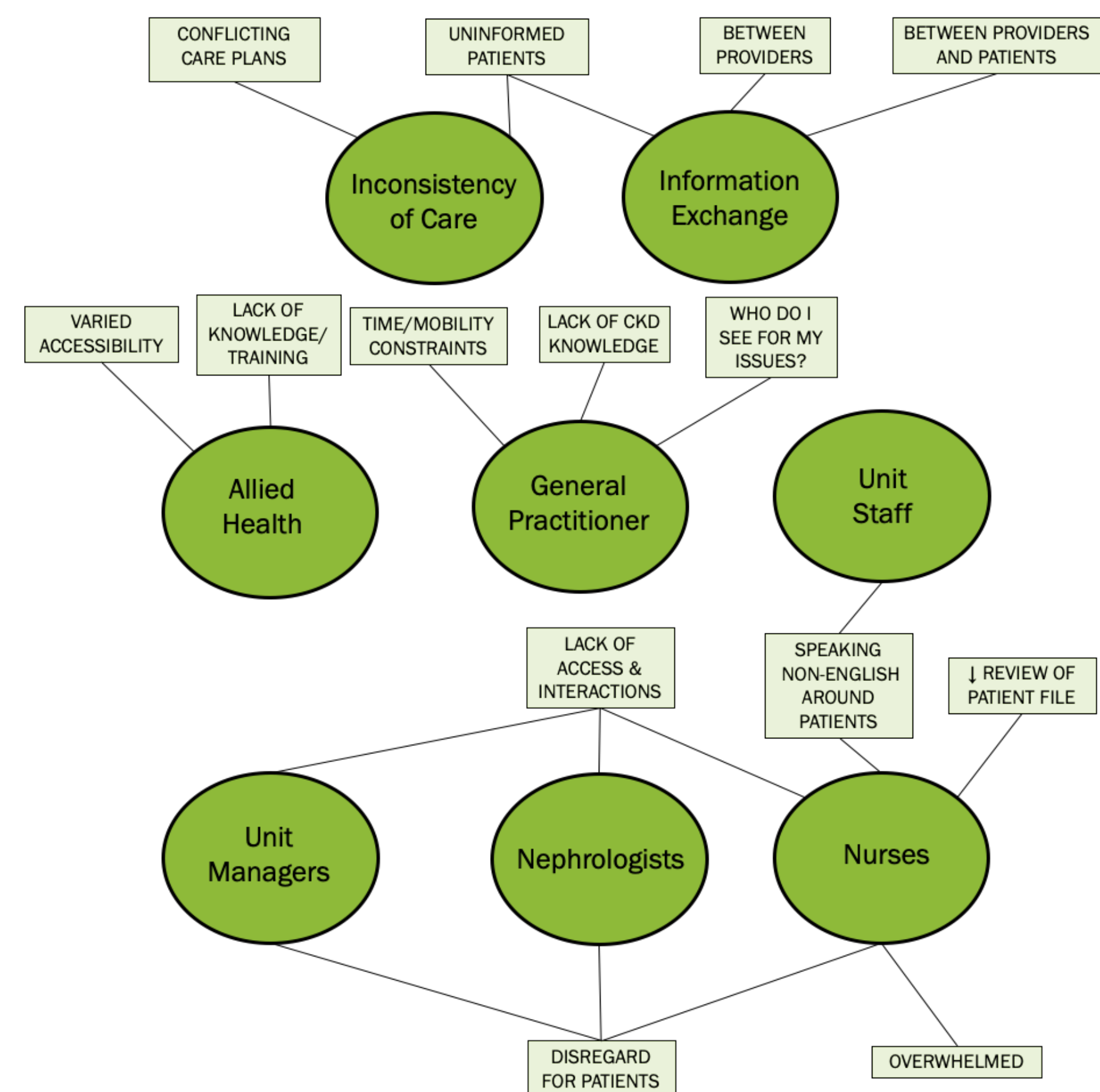


Challenges

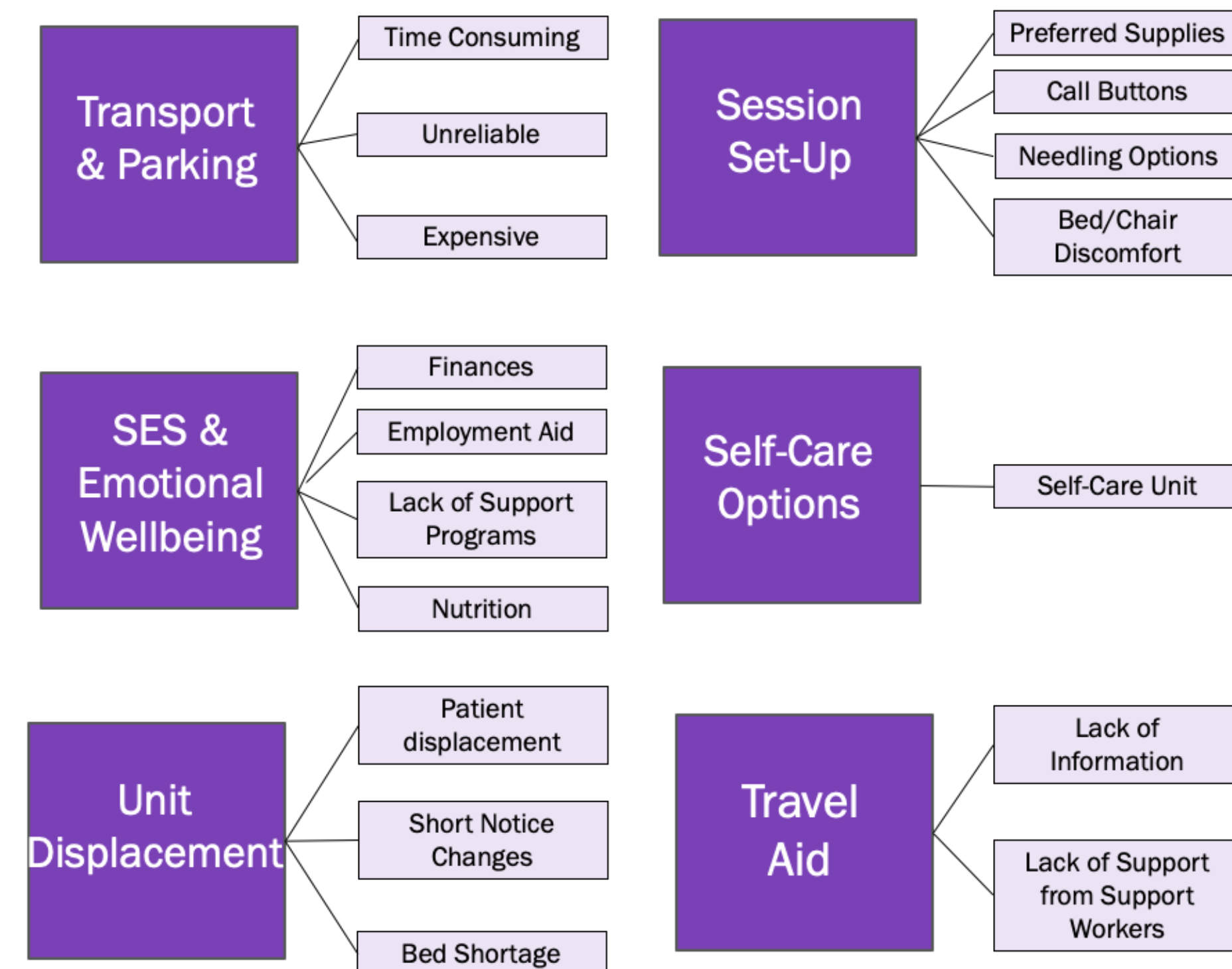
Information



Interaction



Individualization



Identified Solutions

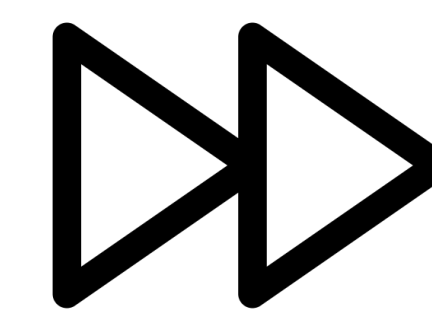
- New Start program
- More consistent nurse schedule
- Patient reviews
- Highly individualized notes and pictures in chart
- ER protocol for CKD
- Peer support program
- Increased transplant communication

Next Steps



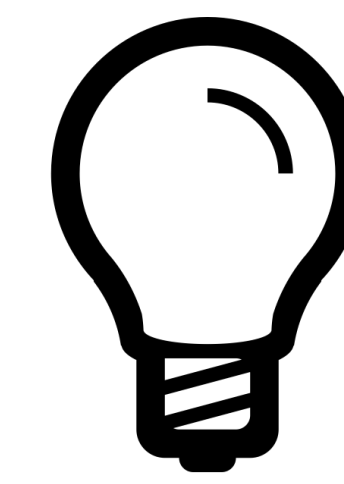
Phase 2
2019

Canada-wide patient and provider survey ranking patients' top priorities for improved HD care



Phase 3
2019

Face-to-face priority setting workshop with Canadian HD patients, caregivers, healthcare providers and researchers to identify the top challenges and potential innovations for these challenges



Wave 2
2019-2020

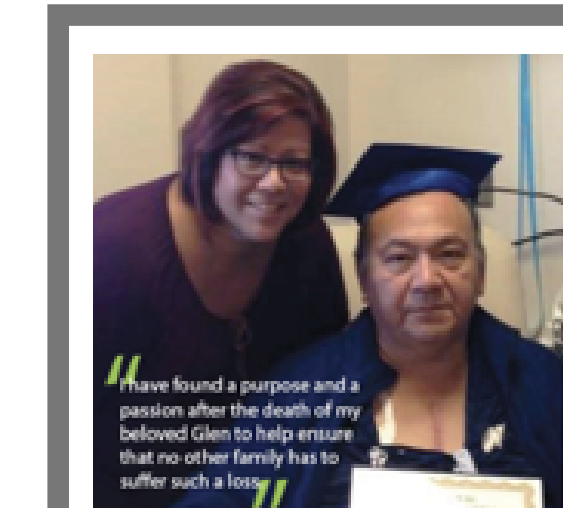
Develop and test innovations to improve HD care identified in Phase 3



Researchers are working with patient partners to incorporate their unique personal experience and perspective in the ongoing analysis of Phase 1 data

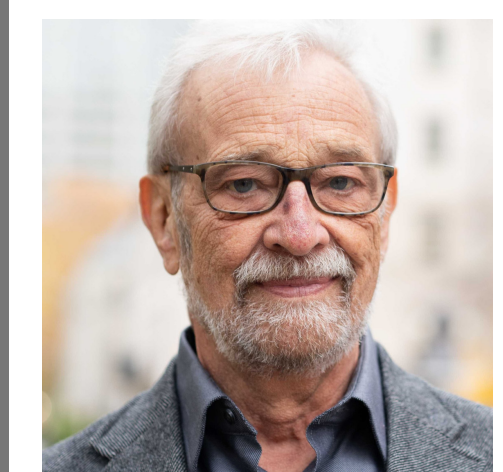
Meet our Patient Partners

Our amazing team of patient partners have been invaluable throughout all stages of the project!



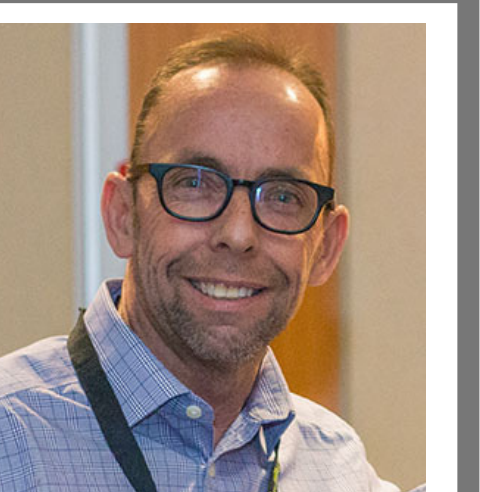
Arlene Desjarlais
Winnipeg, Manitoba

George Fontaine
Winnipeg, Manitoba



Hans Vorster
Kingston, Ontario

Mike McCormick
Toronto, Ontario



Pilot Projects

Ottawa Pilot Project

Web app to help with the decision making process for the use of blood thinners in patients on HD with abnormal heart rhythms

VOICE HD

Web app to improve patient-doctor communication in HD

PiKS

Network and supportive forum aimed at helping people live well with HD

Edmonton Pilot Project

Web app to determine patient preferences for HD frequency, duration and location and their relation to survival

Visit our website
betterkidneycare.ca
for more information